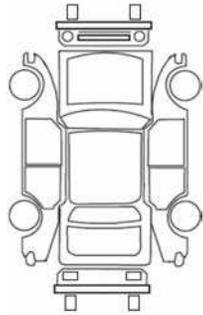




Roadside Assistance: +45 70 70 12 10

RA # CPH72-61	RES # 1308227497	Frequent Flyer AC:
SERGEY GIMNOV	ACCOUNT	ALAMO INSIDER:
F 8	EXT REF #	
[, RUS /	DL #: 52 06 267148	

RENTAL LOCATION Opening Hours COPENHAGEN INTL APT Phone: +45 70 21 23 50 LUFTHAVNSBOULEVARDEN 2 KASTRUP, DENMARK 2770	RENTAL DATE/TIME 07/09/2019 01:18 PM	RETURN LOCATION Opening Hours COPENHAGEN INTL APT Phone: +45 70 21 23 50 LUFTHAVNSBOULEVARDEN 2 KASTRUP, DENMARK 2770	RETURN DATE/TIME 11/09/2019 01:00 PM
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RATE RULES AND QUALIFICATIONS International Reservation Max. rental 4 days REFUELING SERVICE CHARGES 30.00 DKK/L EXTRA KM 0.00 DKK PR.KM [] Yes please, I would like to receive (by e-mail, SMS or phone) information and newsletters with promotions, competitions and loyalty programs regarding rental or leasing of car/vans from Shared Mobility A/S. Please note, that your interactions with us can be analyzed to perform analytics and produce content and ads tailored to your interests. You can unsubscribe without any cost, at any time by (i) using the links provided in the emails or (ii) contacting us at gdpr@ehiglobal.dk For further information about our privacy policy, please visit www.enterprise.dk	VEHICLE INFORMATION RESERVED CDMR DRIVEN CWAR CHARGED CDMR MAKE FORD MODEL FOCUS 1,0 SW A COLOR BLUE ODOMETER 9512 PLATE CK70369 REG AREA DK VEHICLE # NT03491 STALL 299 TAXABLE VEHICLE:	
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CHARGES	UNIT	PRICE/UNIT	CURRENT CHARGE
* TIME AND DISTANCE	HOURLY	INCL X 0	INCLUDED
* TIME AND DISTANCE	DAILY	INCL X 4	INCLUDED
* TIME AND DISTANCE	DAILY	131.40 X 0	0.00
* UNLIMITED KMS - TIME AND DISTANCE			INCLUDED
* REFUELING SERVICE CHARGE	LITRE	24.00 X 0.00	0.00
* COLLISION DAMAGE WAIVER 1	Daily	INCL X 4	INCLUDED
* COLLISION DAMAGE WAIVER 1	Daily	93.53 X 0	0.00
* PAI	Daily	30.00 X 4	120.00
* CDW-DEDUCTIBLE 3000.00 DKK PER DAMAGE	One-Time	0.00 X 1	0.00
* ROADSIDE ASSISTANCE PROTECTION	Daily	24.00 X 4	96.00
* THEFT PROTECTION 2	Daily	10.00 X 4	40.00
* SUPER COLLISION DAMAGE WAIVER	Daily	70.00 X 4	280.00
* SUPER PAI	Daily	15.00 X 4	60.00
* TOLL PASS DEVICE	One-Time	0.00 X 1	0.00
* TOLL 2 DENMARK BRIDGE	One-Time	412.00 X 1	412.00
* TIRES AND WINDSHIELD PROTECTION	Daily	30.00 X 4	120.00
* Total Credit Card Fee			0.00
ESTIMATED CHARGES:			1255.00
PAYMENTS			0.00
DUE			1255.00

CC Type	CC Number	Auth. Number	Auth. Amount
MC	XXXX-XXXX-XXXX-0389	585919	2,300.00

I HAVE AGREED TO THE ESTIMATED CHARGES AND AUTHORIZATIONS ABOVE. I HAVE READ, UNDERSTAND AND ACCEPT THE ATTACHED "GENERAL RENTAL TERMS" WHICH FORMS AN INTERGRATED PART OF THE AGREEMENT.

RENTER'S SIGNATURE:

IN CASE OF RENTAL OF A NON-TAXABLE CAR, I HEREBY DECLARE THAT ABOVE MENTIONED INFORMATION IS VALID AND THAT I AM NOT REGISTERED WITHIN THE DANISH NATIONAL REGISTER AND THUS MEET THE CONDITIONS TO RENT A NON-TAXABLE CAR. I ALSO CONFIRM THAT IN SUCH CASE I HAVE NOT AND WILL NOT SPEND MORE THAN 185 DAYS IN DENMARK WITHIN A 12-MONTH PERIOD. IF ANY OF THESE CIRCUMSTANCES CHANGE DURING MY RENTAL, I WILL CONTACT ALAMO RENT A CAR IMMEDIATELY.

OWNED AND OPERATED BY SHARED MOBILITY A/S. AN INDEPENDENT ENTERPRISE RENT-A-CAR FRANCHISEE. PARK ALLE 355, 2605 BRONDBY. CVR 26045215.

ALL CHARGES ARE ESTIMATED ONLY. ANY CHANGES TO THE AGREEMENT MAY IMPACT THE RENTAL CHARGES.



General Rental Terms

The following General Terms apply to the rental. It is strongly recommended that you carefully read the terms and conditions mentioned on the Rental Agreement that you signed at the Enterprise Rent-A-Car rental station before the check-out. In order to facilitate the rental process the Terms and Conditions are available in Danish and in English.

1. Definitions and General principles
2. What do you need in order to rent a vehicle?
3. The vehicle: condition, usage, breakdown assistance and maintenance/mechanical problems
4. The Rental period
5. Rates
6. Terms of Payment
7. Insurances
8. Data Protection law

1. Definitions and General principles

"You" are the customer (main driver) who signed the rental agreement and who is entitled to drive the vehicle. "Enterprise Rent-A-Car" or "we" is the Enterprise subsidiary or franchisee named in the rental agreement.

"Vehicle" is the car that Enterprise Rent-A-Car is renting to you for the agreed duration of the rental agreement and will include all parts and accessories fitted to it at the commencement of the rental.

"Damage" is any damage occurring to the vehicle (including glass, lights and mirrors) and any damage occurring to third party property where applicable.

2. What do you need in order to rent a vehicle?

You must hold and produce a driving license valid in Denmark. Authorized authorities must have issued the driving license at least 12 months before the date of the commencement of the rental. In addition to the normal driving license, an international driving license is also mandatory if the driving license is not written in Danish or English and/or are in characters that cannot be read or understood in Denmark, or if the driving license is not valid in the European Union. Please note that the international driving license is valid only if accompanied by the normal driving license.

If the rental is made outside your country of residence, you must also be able to present a valid identity card and/or a valid passport.

You must be aged 19 or over to rent a car and have held a driving license for at least one year. A Young Driver Surcharge will be applicable for all drivers under the age of 25. When renting a vehicle, a driver qualified as a "young driver" pays an extra charge of 125 DKK per day as a "Young Driver Surcharge".

The above requirements are also applicable to all additional drivers if any.

You must produce a valid corporate or personal credit card with an expiry date after the due check-in date.

For luxury and special models we require two credit cards (including at least one major credit card: Visa, MasterCard, American Express) and an authorization will be requested on each credit card. Details are available at an Enterprise Rent-A-Car Reservation Service Centre or at the Enterprise Rent-A-Car website.

Please note that Enterprise Rent-A-Car accepts major credit cards such as American Express, MasterCard, and Visa. As certain credit card companies may not be represented in Denmark, it is advisable to verify in advance the acceptance of a given card. Credit cards are accepted to the limits authorized by the credit card company. Enterprise Rent-A-Car does not accept debit cards of any form.

Please refer to the section "Terms of Payment" for additional information.

3. The vehicle: condition, usage, breakdown assistance and maintenance/mechanical problems

3.1 Condition of the Vehicle.

A description of the condition of the vehicle will be given to you at the same time as the rental agreement.

Before leaving the rental location, you are required to check the condition of the vehicle. Where an apparent defect is found which is not already listed in the document, you must immediately inform the Enterprise Rent-A-Car employee at the counter in order to proceed with a joint-examination of the vehicle. In such a case, amendments must be made to the document and duly countersigned by both parties. If the amended document is not countersigned by both parties, the condition of the vehicle will be as set out in the document given to you with the rental agreement and it will be considered that you received the vehicle in proper working condition.

You will return the vehicle in the same condition as it was provided at the start of the rental. You are responsible for any repair or refurbishment costs and these will be added to the cost of the rental, subject to the conditions of the section "Summary of Optional Guarantees" as set out below.

3.2 Use of the Vehicle

The vehicle must not be driven by anyone other than you and then only under the condition that your ability to drive is not in any way impaired by mental or physical incapacity or restricted by law.

A cross border rental is considered a vehicle picked up in Denmark, taken across an international border and returned to a location in Denmark. Cross border travel is permitted into Sweden and Norway at any time. Cross border travel is allowed in Austria, Belgium, Finland, France, Germany, Italy, Liechtenstein, Luxembourg, Portugal, San Marino, Spain, Switzerland, United Kingdom and Vatican City with prior notification and approval by the branch. Cross border travel outside of the countries listed above is not allowed at any time. Additional information will be provided at the time of pickup regarding the rules and regulations of cross border travel. A penalty fee of 20,000 DKK plus the cost of transporting the vehicle back to Denmark will apply for an unauthorized drop-off of the rental vehicle. The purchase of Roadside Assistance Protection is mandatory when traveling outside of Denmark.

If you wish to take the vehicle outside of Denmark, you must check that the Enterprise Rent-A-Car Terms & Conditions so permit you and inform Enterprise Rent-A-Car of where you will be taking the vehicle during your time of rental.

You must take care of the vehicle, keep it in good repair and condition, pay any fines for which you may be liable, reimburse Enterprise Rent-A-Car for any damage to the vehicle, and refund Enterprise Rent-A-Car for any costs it incurs.

The vehicle will be provided to you with a full fuel tank. You must only refuel the vehicle with the correct type of fuel. Costs of fuel and for the refueling service will be at your expense if the vehicle is not returned with a full tank. Enterprise Rent-A-Car is not responsible for reimbursing fuel purchased for the rental car.

Enterprise Rent-A-Car strongly recommends that you carefully read this information available at the counter of the Enterprise Rent-A-Car rental station.

You are liable for all fees, taxes, fines and penalties incurred in connection with the use of the vehicle and for which Enterprise Rent-A-Car is charged, unless they have arisen through the fault of Enterprise Rent-A-Car. Enterprise Rent-A-Car will take an administration fee for any extra fees, taxes, fines and penalties incurred in connection with the customer's use of the vehicle.

During the rental period you must carry out the usual checks (engine oil level, tire pressure, etc.) as would any careful user and you must respect the maintenance cycle of the vehicle as stated in the maintenance guide, if any.

Cars that have yellow license plates instead of white are by Danish tax law commercial vans and passenger cars with no back seats that have a lower registration tax. If the customer receives a vehicle with yellow license plates, the customer is responsible for all costs and fees associated with use of the vehicle on yellow license plates. The customer is responsible for having knowledge of the specific conditions that may be when driving on yellow license plates. It usually costs a fee to drive cars with yellow plates into the waste stations. If Enterprise receives a fee/extra charge after the customer has been to a waste station, it will be charged to the customer.



When parking the vehicle, even for a short period, you undertake to lock it and make use of the vehicle's alarm and/or immobilization equipment. You must never leave the vehicle unoccupied with the keys in the ignition. Non-return of the keys will lead to invalidation of the theft cover.

You undertake to use the vehicle in a responsible manner and in particular, only for the purposes for which it is intended. For a car, this means primarily carrying passengers other than for hire and reward.

In particular, you must not use the vehicle under any of the following conditions or for any of the following purposes:

- driving the vehicle under the influence of alcohol, drugs or any other type of narcotic substances,
- transportation of inflammable or dangerous goods, as well as toxic, corrosive, radioactive or other harmful substances,
- carrying anything which, because of its smell or condition, harms the vehicle or causes Enterprise Rent-A-Car to lose time or money before it can rent the vehicle again,
- transportation of live animals (with the exception of domestic pets, subject to prior authorisation),
- with a roof rack, luggage carrier or similar, unless supplied by Enterprise Rent-A-Car,
- re-rental to or use by other persons,
- carrying passengers for hire or reward,
- participating in rallies, competitions or trials, wherever they may take place,
- giving driving lessons,
- pushing or towing another vehicle (except those vehicles equipped by Enterprise Rent-A-Car with a towing-hook; maximum load 1,000 kg), or exceeding the authorised load weight.
- travelling on non-paved roads or on roads, the surface or state of repair of which could put the vehicle's wheels, tires or its under body mechanics at risk,
- intentionally committing any offence i.e. failure to utilize seat belts or occupant restraint system.
- none of the goods and baggage carried in the vehicle, including their packing and stowage equipment, will be permitted to damage the vehicle, nor put the occupants abnormally at risk,
- in any way which breaks the highway code, road traffic laws or any other laws.

You will be liable for any offence committed during the rental period which relates in any way to your use of the vehicle, as if you were the owner of the vehicle.

The Enterprise Rent-A-Car rental fleet is 100% smoke free. A sticker has been placed on every vehicle that will remind all renters that every vehicle is not to be smoked in and that renters will be assessed a cleaning fee of up to DKK 3.750 if the vehicle is returned and smells of smoke. Enterprise Rent-A-Car reserves the right to decide when a car smells of smoke and when the fee should be charged to the customer.

Children under 135 cm must be fasten with seat belt and approved child seat / pad that corresponds to the child's height and weight.

In addition, children may not sit in a child seat on a seat with the front airbag, unless the airbag is disabled.

In some countries, winter tires may be mandatory under specified circumstances. It is the customers own responsibility to check the situation in your country of destination, please consult either at time of booking online, via your local Enterprise Rent-A-Car Reservation Office or at time of rental. Enterprise Rent-A-Car only promises winter tires for pre-booked and confirmed requests by Enterprise Rent-A-Car. Additional charge for winter tires is 50 DKK per rental day.

3.3 Maintenance / Mechanical Problems

The vehicle has been provided to you with a full set of tires in good condition. In the event that any of them is damaged for any reason other than normal wear and tear, you undertake to replace it immediately at your own expense with a tire of the same dimensions, type and wear characteristics.

There may be potential mandatory requirement of winter equipment for countries outside of Denmark. The customer is responsible for checking the laws regarding car hire, tires and equipment in countries outside of Denmark, and make sure to reserve the car rental accordingly.

You must stop the vehicle if any of the instrument panel warning lights, which are intended to indicate the existence of a mechanical problem, light up, or if you become aware of anything else which may indicate the presence of a mechanical problem with the vehicle.

If the odometer has stopped functioning for any reason other than a technical failure, you will be required to pay a distance charge according to the rates in force in the country of rental.

When the rental starts, the vehicle will be roadworthy and fit for normal use. If it is not, or if it becomes road unworthy or unfit for normal use during the rental because of mechanical breakdown or accident, you must inform an Enterprise Rent-A-Car station or telephone the emergency number shown on the rental agreement.

Enterprise Rent-A-Car will have the choice between replacing the vehicle or accepting repairs to be done to the vehicle. In the latter case, repairs can only be made after written or oral confirmation from and instructions given by Enterprise Rent-A-Car as well as prior to accepting by Enterprise Rent-A-Car of the estimation of costs. You must be able to provide the name and station name of Enterprise Rent-A-Car accepting the repairs. Without prejudice to any question of liability, the expenses for the repairs may be charged directly to Enterprise Rent-A-Car. If not, Enterprise Rent-A-Car reserves the right to request from you the remittance of the defective pieces and the paid invoice.

The fees and expenses of any repair undertaken without the order of Enterprise Rent-A-Car will not be reimbursed to you.

You must inform Enterprise Rent A-Car, or one of its agents, of all accidents, damage to or breakdowns of the car, even those which may already have been repaired, when you return the vehicle. You will remain liable for any damages to Enterprise Rent-A-Car.

Enterprise Rent-A-Car and their managers, employees and other staff members shall in no event be liable to the customer for any loss or damage (including eg. operating losses or lost profits) or, to the extent permitted by law, for indirect or consequential damages, whether the customer has acted within or outside the contract.

3.3 Breakdown Assistance

For the length of the rental, as agreed with Enterprise Rent-A-Car, you have the benefit, at no extra cost, of a Mechanical Breakdown and Assistance Service. If required, this service can be contacted by calling the telephone number indicated on the rental agreement and on the key holder. Extended Roadside Assistance can be purchased. Extended Roadside Assistance is mandatory when driving outside of Denmark.

In order to benefit from this cover, you must make contact with the Breakdown and Assistance Service immediately after the occurrence of the incident. If you do not contact the Breakdown and Assistance Service and if you initiate steps or make any disbursements without the prior consent of Enterprise Rent-A-Car, you will not be able to claim for reimbursement of the expenses. The rule of prior approval does not apply in the event of breakdown on motorways and solely in this case. Consequently, the roadside repair or towing expenses will be reimbursed to you.

4. The Rental Period

4.1 Principle and Calculation

You undertake to return the vehicle to Enterprise Rent-A-Car at the agreed place, on the date and at the time indicated on the rental agreement.

The rental duration is calculated on the basis of indivisible periods of 24 hours, starting from the time the vehicle is made available. However, a 30 minute grace period is applied at the end of the rental before the start of a new 24-Hour period.

If you return the Vehicle to any other Enterprise Rent-A-Car rental station than the agreed location, repatriation costs will be charged to you.

Enterprise Rent-A-Car strongly recommends that you carefully read this information available at counter.



4.2 Extension of the Original Duration of the Rental

Should you wish to keep the vehicle for a period longer than originally set out in the rental agreement, you must first contact Enterprise Rent-A-Car by phone in order to extend the duration of the rental agreement (this may require you to come in person to an Enterprise Rent-A-Car location).

The vehicle is insured for the period mentioned on the rental agreement. Unless otherwise agreed in writing by Enterprise Rent-A-Car, once this period is passed, the contracting party remains liable for any damages to Enterprise Rent-A-Car.

4.3 Delivery and Collection Terms

Where you ask Enterprise Rent-A-Car, and Enterprise Rent-A-Car agrees in writing, to deliver the vehicle or to collect the vehicle, you may have to pay additional charges and follow additional instructions. You must check this at the time of reservation.

When you return the vehicle, or if Enterprise Rent-A-Car has agreed you will do so, when you leave the vehicle for collection by Enterprise Rent-A-Car, you must complete the details of the date and time of return, the mileage and fuel gauge reading and other information shown on the rental document wallet. You must also do anything else, which Enterprise Rent-A-Car requests as a condition of agreeing to collect the vehicle.

You must return the vehicle immediately if Enterprise Rent-A-Car asks you to do so. In the event that the car does not come back to Enterprise Rent-A-Car on request, the customer is required to provide Enterprise Rent-A-Car access to the customer location as well as provide authorization to take other necessary measures in order to take back the car. Customer shall pay any costs associated with such a withdrawal.

Enterprise Rent-A-Car may repossess any vehicle without notice or liability where Enterprise Rent-A-Car deems that such repossession is necessary for its own protection.

The vehicle is owned by Nordania Finans A/S (Danske Leasing A/S), registration no. 78 86 76 12 ("Nordania") who has leased the vehicle to Enterprise Rent-A-Car (Shared Mobility A/S). If the lease entered into between Enterprise Rent-A-Car (Shared Mobility A/S) and Nordania should be terminated, Nordania has the right to terminate this rental agreement without notice.

4.4 End of Rental

The end of the rental is defined by the return of the vehicle and of its keys to the rental counter at the agreed Enterprise Rent-A-Car location. This must be done to a uniformed Enterprise Rent-A-Car employee and under no circumstances should you give the keys to any person present at the Enterprise Rent-A-Car location and who you assume or who pretends to be an Enterprise Rent-A-Car employee.

If explicitly mentioned in writing in the rental agreement, the keys may be returned to the reception desk of a hotel.

If the vehicle is returned without its keys, you will be invoiced for the cost of the replacement keys.

Under no circumstances will Enterprise Rent-A-Car accept any liability for articles that may have been left in the vehicle at the end of the rental.

Enterprise Rent-A-Car strongly recommends that you carefully read this information available at counter.

Important note: outside the normal opening hours, depositing the keys and documents in a letter box does not constitute the end of the rental. You remain liable for any damages until an Enterprise Rent-A-Car employee takes possession of the vehicle, documents and keys when the Enterprise Rent-A-Car location opens.

4.4.1 In the event of confiscation, theft or accident

In the event of measures by third parties, including attachment, confiscation or impounding of the vehicle, you must immediately inform Enterprise Rent-A-Car in writing. Enterprise Rent-A-Car will then be entitled to take all measures which it deems necessary to protect its rights. You will be liable for all damage, cost

and/or expenses associated with the above measures and for any direct, indirect, consequential damages (such as loss) to the vehicle unless it is demonstrated that Enterprise Rent-A-Car is directly responsible for such confiscation or impounding of the vehicle.

Furthermore, the rental agreement may be automatically terminated as soon as Enterprise Rent-A-Car is informed of such action by the legal authorities or by you.

Any use of the vehicle which may be detrimental to Enterprise Rent-A-Car will entitle Enterprise Rent-A-Car to automatically terminate the rental agreement with immediate effect. You will then return the vehicle immediately as soon as Enterprise Rent-A-Car requests.

In the event of theft of the vehicle, the rental agreement will be terminated as soon as Enterprise Rent-A-Car has received a copy of the theft declaration made by you to the police authorities.

In the event of an accident, it is required to report immediately to the appropriate police department, and Enterprise Rent-A-Car. A copy of the police report and fully completed Enterprise Rent-A-Car incident report must be turned in to the rental location. The accident/incident report form is located in the vehicle.

The rental agreement will be terminated as soon as Enterprise Rent-A-Car has received a copy of the accident/incident report completed by you and, where applicable, the third party. If Enterprise Rent-A-Car provides a new vehicle, the rental agreement will be amended accordingly.

Furthermore, Enterprise Rent-A-Car will have no responsibility for loss, theft, robbery or damage of whatever nature relating to objects and/or utensils transported or which are found in the vehicle including, in particular, baggage and/or goods.

5. Rates

The total charges for each rental will be determined according to the price list applicable at the time of rental. If you do not meet the preconditions for a contractual rate, then the standard rate is to be paid.

In the event of one-way rental, the one-way rate is applicable.

All domestic residents have limited mileage (100km/day) when renting a car with Enterprise Rent-A-Car in Denmark. We reserve the right to requalify the product to limited mileage for any domestic resident.

6. Terms of Payment

1. The first time a credit card is used for payment, the card is registered.
2. The customer accepts that Enterprise Rent-A-Car is entitled to deduct from the customer's credit card the following expenses, which may be charged to Enterprise Rent-A-Car after expiry of the rental period:
 - Fines (speeding fines, etc.), parking fees, road taxes, insufficient fuel in the tank, damage, etc. The burden of proof is on Enterprise Rent-A-Car.
3. Charges for use of a credit card must be paid by the customer.
4. Payment is conducted in a safe and encrypted environment.
5. Enterprise Rent-A-Car does not store personally sensitive data

The rights that Enterprise Rent-A-Car has obtained from your rental agreement are assigned to **Nordania Finans A/S (Danske Leasing A/S), CVR-nr. 78 86 76 12 ("Nordania")**, who is the legal owner of the car you rent. Hence, payment with valid discharge must be made to Nordania.

However, Nordania has - until further notice is given - authorized Enterprise Rent-A-Car to receive your payment according to the agreement.



When payment is made by means of a credit card, an authorization will be requested prior to the start of the rental. The minimum amount of the authorization will be determined by multiplying the rate by the rental period reserved by you and other relevant charges and/or the customers excess that they have for the rental with the rental station. This amount is not debited. It is held on the card holder's credit card until the final rental charge amount is debited. When the vehicle is returned, the invoiced amount will be charged to the credit card provided, unless you present another means of payment.

Enterprise Rent-A-Car reserves the right to charge the customers for all fees, taxes, fines and penalties incurred in connection with the use of the vehicle and for which Enterprise Rent-A-Car is charged and the customer is liable for. This even though the authorisation is of a lower amount than the charges.

Payment should be made in advance or when returning the car, unless anything else is agreed beforehand. In the event of non-payment by the due date shown on the invoice, you will be liable, for payment of interest on the due amount in accordance with the details on the invoice, if any.

Non-payment by due date of any invoice or any other non-payment will render all outstanding invoices due immediately and will authorize Enterprise Rent-A-Car to require immediate return of any vehicles still on rent and to terminate the agreements relating to such rentals.

The tariffs applicable to the rental, to the additional services and to the optional covers or insurances are those which are in force on the date of issue of the rental agreement, and correspond to the characteristics you originally indicated at the time of reservation (such as vehicle type rental, duration, return station). Any modification in the characteristics will entail the use of an appropriate alternative tariff.

Should the vehicle not be returned with a full fuel tank, you will be charged for the missing quantity of fuel and for the refueling service according to the tariffs in force in the country of rental, unless you have subscribed to the full tank option.

Enterprise Rent-A-Car strongly recommends that you carefully read this information available at counter

7. Insurances

All the vehicles in the Enterprise Rent-A-Car fleet are insured against Bodily Injury and/or Property Damage that you might inflict on a third party as a result of an accident involving the vehicle. The amounts for such liability cover are available on request by Enterprise Rent-A-Car. In particular, you must comply with the rule concerning permitted destinations, as set out in the article "use of the vehicle" above, in order to have the full benefit of the insurance provisions.

Important note: Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc., is excluded from the damage cover, unless force majeure can be proved. Exceptions to this regulation may apply in some countries.

7.1 Liability in the Event of Damage to the Rental Vehicle or Theft or Conversion thereof

7.1.1 You will be liable for any damages to Enterprise Rent-A-Car when renting a vehicle that has been entrusted to you. Therefore, in the event of theft of the vehicle or damages caused to it, you must fully indemnify Enterprise Rent-A-Car (the indemnification will include the amounts corresponding to the repair costs, resale value of the vehicle, loss of use, administration charges...). The amount will not exceed the market value of the rented vehicle at the time of the event.

This liability may be reduced if you opted for the "reduced liability" plan. Therefore, at the end of the rental, in the event of damage or theft, you will be debited with an amount equal to the non-waivable excess charge according to the tariffs in force in the rental country. In the event of light damage, you will be debited according to the provisions of section 7.1.2.

You are advised that any waivers you may have chosen will be invalidated if you fail to take reasonable measures for the safety of the vehicle, its parts or accessories, or fail to comply with all restrictions on the use of the vehicle or otherwise abuse or misuse it.

You will not be exempt from liability towards Enterprise Rent-A-Car in the case of breach of contract. Therefore, you will be responsible for any financial loss Enterprise Rent-A-Car suffers as a result of such breach and for any relevant

claims made by other people. You agree to pay any amounts Enterprise Rent-A-Car spends in enforcing these terms.

Enterprise Rent-A-Car and our employees, directors and other staff members are under no circumstances liable to the customer for any amount or for actions or demands in connection with direct or indirect consequential damages (loss of profits, etc.) that may arise out of or in connection with the lease or use of the car, whether the customer has acted within or outside the contract. The customer keeps the Enterprise Rent-A-Car not liable against any and all claims, liability, damages, losses or expenses that may arise because of the rental and/or use of the car.

If the loss suffered by Enterprise Rent-A-Car is subsequently reduced (recovery of the vehicle within 60 days, partial or total liability on the part of the third party), you will receive the corresponding reimbursement.

7.1.2 Light damage (valid only if applicable)

Both at check-out and check-in Enterprise Rent-A-Car will, together with you, record in the rental agreement all visible light damage to a vehicle in compliance with the detailed list of light damages and repair costs displayed at the counter which you hereby acknowledge.

At check-out non-repaired damage must appear on the rental agreement with the appropriate signatures by you and the Enterprise Rent-A-Car representative. At the end of the rental i.e., at check-in, the identification of any new light damage must be added to the rental agreement. Any new light damage will be immediately pointed out to Enterprise Rent-A-Car, mentioned in the rental agreement, and signed by you and the Enterprise Rent-A-Car representative. This damage will be charged to you at the repair price mentioned in the list displayed at the counter. Where this option is available, you will approve by signing electronically or by signing the relevant paper document.

These repair costs will be directly billed to you by Enterprise Rent-A-Car and will include the cost of the damage repair as well as administration charges, immobilization costs, spare parts and labor costs. The above-mentioned invoiced repair costs are payable under the same conditions as for the payment of the rental agreement.

Enterprise Rent-A-Car strongly recommends that you carefully read this information available at counter

7.2 Summary of the Optional Contractual Guarantees Offered by Enterprise Rent-A-Car

All the following guarantees are only applicable for the duration of the rental agreement and subject to compliance with the requirements of the terms of Section 4.

You acknowledge that you have read and understood the following summary of the terms relating to optional Exoneration and/or Limitation of Liability ("ELL") guarantees and that you may elect to choose any of the optional ELL guarantees by so indicating on the rental agreement.

- CDW (Collision / Damage Waiver): If chosen and indicated in the rental agreement or if included in the rate, this facility will limit your liability for any damage to the vehicle which is not otherwise recovered from a third party, subject to the Non-Waivable Charge. NWC (Non-Waivable Charge): Fixed amount charged for every rental for which CDW has been taken out and where the Vehicle is returned damaged and the repair costs are not recovered from a third party. The amount of Non-Waivable charge may vary from time to time. The customer can in most occasions reduce the non-waivable charge to 0 by buying additional optional contractual guarantees- Details are available at time of rental.
- PAI (Personal Accident Insurance): Accidents and baggage / luggage insurance bought in connection with this rental of the vehicle, is located at the insurance company "If Skadesforsikring and If Livsforsikring". They are covered collectively with the lessee and lessor both secured.

If the accident insurance is bought, up to 6 people in the car are covered with the following:

- Deaths - Compensation DKK 120,000 per. adult and DKK 50,000 per. child.
- Permanent injury (min. 5%) - Compensation DKK 1,000,000 per. person at 100% permanent disability.
- Dental damage - Compensation up to DKK. 25,000 per. person for reasonable and necessary expenses.

If the additional Luggage / baggage insurance bought, the following is also covered:



- Luggage / baggage in connection with traffic accident - Compensation DKK 30,000 per. claim whatever the number of people.
- Electronics, art and similar special items - maximum DKK 10,000 per. item. Jewelry, cash and other banking representatives is not covered.

The PAI coverage is provided by an insurance company. The terms and conditions of this coverage are contained in a master policy, a copy of which is available upon request. By accepting the PAI coverage you agree to the terms and conditions of the master policy.

- TP (Theft Protection): If chosen and indicated in the enrolment form or if included in the rate, this partially or completely relieves you of your financial liability in the event of the vehicle being stolen, except where incurred through negligence and/or breach of contract. Subscribing to the CDW option alone does not necessarily provide this cover. TP may be mandatory in some countries and is strongly recommended in many countries. It may be subject to a non-waivable charge.
- TW (Tires and windshield): If chosen and indicated in the rental agreement, this facility will limit your liability for any damage to the tires and windshield.
- Extended roadside assistance protection: If chosen and indicated in the rental agreement, this facility will limit your liability for the use of roadside assistance in the case of non-mechanical issues of the vehicle. Mechanical issues are always covered by roadside assistance. Extended Roadside Assistance is mandatory when driving outside of Denmark.

8. Data Protection Law

Franchisee, acting as an independent data controller, may use Customer's personal data (and the personal data of any Authorised Driver) collected in connection with this rental agreement or any related agreement or service ("Customer Personal Data"), and disclose it, for the following purposes:

- process Customer Personal Data to manage the rental and the commercial relationship, communicate with the Customer about or assist with the rental. Franchisee processes Customer Personal Data for this purpose on the basis of (i) contractual necessity (e.g. billing) or (ii) its legitimate interests in ensuring the effective delivery of the requested services, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;
- store Customer Personal Data that relates to any incident arising from the Customer's dealings or an additional Authorised Driver's dealings with Franchisee if it thinks that, as a result of such incident, the Customer or an additional Authorised Driver could be a risk for future rentals. Franchisee processes Customer Personal Data for this purpose on the basis of its legitimate interests in protecting its employees, other customers, the public and its property from safety or financial risks based on past customer conduct, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;
- verify personal, driving and credit information (including Customer Personal Data) provided by the Customer and any additional Authorised Driver through credit agencies, relevant driver and vehicle licensing agencies, fraud prevention agencies/databases or other sources. Franchisee processes Customer Personal Data for this purpose on the basis of its legitimate interests in preventing fraud, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;
- provide details of any accidents in which the Customer or any additional Authorised Driver of the Car are involved (including Customer Personal Data) to relevant insurance databases. Franchisee process Customer Personal Data for this purpose where necessary for the establishment, exercise or defence of legal claims;
- provide Customer Personal Data to government agencies who oversee road scheme programmes for the purpose of assisting in the enforcement of any traffic regulation during the rental period. Franchisee processes Customer Personal Data for this purpose where necessary to ensure its compliance with applicable legal obligations; and
- provide Customer Personal Data to the relevant motor tax office or authority, debt collectors, credit agencies and any other relevant organization or authority on the basis of (i) contractual necessity, (ii) compliance with a legal obligation and/or (iii) Franchisee's legitimate interests to recover any pending debt.

Franchisee will disclose Customer Personal Data to (i) EAN Data Services UK Ltd., (ii) Enterprise Holdings, Inc. and/or any of relevant subsidiaries (for details please see EHI's Privacy Policy at <https://www.enterprise.co.uk/en/privacy-policy.html>) (together "EHI"), all acting as independent data controllers. Customer Personal Data will be shared for the following purposes:

- process Customer Personal Data to manage the rental and the commercial relationship, communicate with the Customer about or assist with his rental. EHI processes Customer Personal Data for this purpose on the basis of (i) contractual necessity (e.g. billing) or (ii) its legitimate interests in ensuring the effective delivery of the requested services, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;
- store Customer Personal Data that relates to any incident arising from the Customer's dealings or an additional Authorised Driver's dealings with EHI

if it thinks that, as a result of such incident, the Customer or an additional Authorised Driver could be a risk for future rentals. EHI processes Customer Personal Data for this purpose on the basis of its legitimate interests in protecting its employees, other customers, the public and its property from safety or financial risks based on past customer conduct, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;

- process Customer Personal Data in order to carry out phone customer satisfaction surveys. EHI processes Customer Personal Data for this purpose on the basis of its legitimate interests in ensuring customer satisfaction of the services which it provides, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights;
- send the Customer marketing communications (for instance by post or electronic communications) about similar products or services which EHI thinks may be of interest to him. This can include the provision of targeted advertising on EHI sites, selected partner sites and social networks. EHI processes Customer Personal Data for this purpose on the basis of its legitimate interests in conducting such marketing, when these interests are not overridden by the Customer's – and any applicable additional Authorised Drivers' – data protection rights but, where required, will seek the Customer consent to do so at the time of data collection; and
- compile statistics and analysis about the Customer – and any applicable additional Authorised Drivers' – use of EHI products and services, including statistics based on anonymized data, which enable EHI to provide the Customer and other customers in the future with better customer service, products, features and functionalities.

If you receive a parking fee while using the vehicle and Enterprise Rent-A-Car receives the charges, we will take action so that you as a customer pay the fee in accordance with our rental terms. Therefore, if payment of the charges has not been made to Enterprise Rent-A-Car, we will disclose the following personal information about you that is necessary for the parking company to collect your claim directly from you: name, address and phone number

If the rental agreement is grossly breached, for example,

- fraud with used credit cards
- providing false information about the renter or other drivers of the car
- carrying out vandalism on the car
- theft or attempted theft

we reserve the right to disclose information about the renters' name, driving license number and address to our trade association "Danske Biludlejere". The information is shared with other rental companies in Denmark on a list of "unwanted renters" and deleted after 2 years.

EHI participates in and is responsible for the processing of personal data received under the EU-U.S. Privacy Shield Framework. For more information regarding EHI's data transfer compliance or if the Customer has an unresolved privacy or data use concern that EHI has not addressed to the Customer's satisfaction, please see EHI's Privacy Policy to find out more information on how to contact EHI's third party dispute resolution provider. Both Franchisee and EHI retain Customer Personal Data for commercially reasonable periods of time or in accordance with specific laws or policies. Information collected for a specified purpose will only be used for that purpose and, after a reasonable period of time, will no longer be actively stored when that purpose has been fulfilled. Inactive data may, however, continue to be used for statistical, marketing, archiving, and other analytical purposes.

The Customer has the right to: (i) access and port his personal data (including in certain cases in a commonly used, machine readable format); (ii) have his personal data rectified (where it is inaccurate or incomplete), (iii) have his personal data erased where Franchisee or EHI no longer has any legitimate reasons to process it; (iv) have his personal data restricted; (v) object to Franchisee or EHI's processing of his personal data in certain circumstances; and (vi) lodge a complaint with the applicable supervisory authority.

If the Customer has any queries in relation to the above use of his Customer Personal Data, he should contact Franchisee in the first instance.

- **Telematics** – If your vehicles collect telematics data, we recommend you include the following language in your rental terms and conditions. This language could be added to your data protection section or in another section altogether.

The [Vehicle] may be equipped with (i) emergency notification functionalities ("eCall System") and (ii) telematics systems and infotainment ("Telematics Systems") which are independently controlled by the manufacturer ("OEM") of your [Vehicle]. The eCall System is provided in order to ensure that you and your passengers receive appropriate assistance in the case of an emergency. In the event that a [Vehicle] has been reported as potentially or actually lost or stolen, we will request access to the necessary Telematics Systems data from the relevant OEM. Contact details of the OEMs along with their applicable privacy disclosure which may include system and service limitations, warranty exclusions, limitations of liability, descriptions of use, disclosure and retention of information, your individual rights, and any data transfer outside the European Economic Area may be found on the OEM's websites or may be available via the vehicle dashboard. When you use any satellite navigation or infotainment system in this [Vehicle], you are responsible for any information that is stored in the systems as a result of your use. We cannot guarantee the privacy or confidentiality of such information, and you must wipe it before you return the [Vehicle] to us. If you do not do this, the next users of the [Vehicle] will be able to access this information.